NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

FAIR OPPORTUNTIY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

About GAMA-1 Technologies

GAMA-1 Technologies is a mission-focused federal services provider with more than 20 years supporting NOAA, NASA, and other agencies through secure cloud infrastructure, enterprise modernization, AI-driven automation, and cybersecurity.
Visit our website: https://www.gama1tech.com

GAMA-1 Technologies, LLC

Category B Program
80TECH26D0389

PoP: November 1, 2026 - October 31, 2036

Main Office Address

GAMA-1 Technologies, LLC
7500 Greenway Center Drive
Suite 400
Greenbelt, MD 20770
Phone: (240) 982-4262
Fax: (301) 477-2290

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

SEWP Program Manager
Stanley Coachman
scoachman@gama1tech.com
(301) 221-8666

SEWP Deputy Program Manager
Hiram Hodges
hhodges@gama1tech.com
(301) 673-1996

SEWP Helpline

help@sewp.nasa.gov
(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC / AV) solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

The SEWP Contracts were awarded by scope category, the three categories are:

- **Category A - ITC/AV Solutions**
- **Category B - Enterprise-Wide ITC/AV Service Solutions**
- **Category C - Mission-Based ITC/AV Service Solutions**



ORDERING PROCESS

While the internal ordering process of each Agency varies, the SEWP QRT (Quote Request Tool) is the recommended method for placing orders. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

SUPPORT PROCEDURES

For services and solutions that include installation, warranty, or support components, the specific terms, service levels, response times, and coverage periods will be defined in our Technical Refresh catalog and may be negotiated at the Task Order level. GAMA-1 Technologies will disclose applicable manufacturer or third-party warranty terms, as well as any proposed support offerings, as part of its Task Order proposal response.

TROUBLESHOOTING A PROBLEMATIC ORDER

First-Level Resolution: Contact Stanley Coachman, SEWP VI Program Manager, at GAMA-1's SEWP VI Program Office, **scoachman@gama1tech.com**. Include the agency name, Government order number, SCN, RFQ number if applicable, affected product/service, relevant dates, current status, description of the problem, and desired resolution.

Alternate / Escalation Support: If Stanley is unavailable, request Hiram Hodges, Deputy Program Manager, through the GAMA-1 main office at (240) 982-4262. GAMA-1 will coordinate contractual, technical, supplier, subcontractor, and management resources as needed to resolve the issue.

NASA SEWP PMO Assistance: When appropriate, customers may contact the NASA SEWP PMO for assistance with SEWP procedures, ordering questions, or SEWP-system issues. Current NASA SEWP customer support information should be verified on the official SEWP website. As of this guide version, the SEWP Customer Support helpline is 301-286-1478 and the published support email is **help@sewp.nasa.gov**.